



Goals of the Program

- **Personal Mastery** – the ability to know oneself; learn from experience, and be proactive in achieving personal goals.
- **Interpersonal Mastery** – the ability to communicate and work well with others, particularly in difficult and conflict related situations.
- **Team Mastery** – the ability to develop and lead groups of individuals towards common goals while learning from experience.
- **Systems Mastery** – the ability to think systematically and lead an organization through a strategic change process in a way that develops commitment and learning.