



[Academics](#) | [Admissions](#) | [Bookstore](#) | [Email](#) | [Financial Aid](#) | [FUTURES](#) | [Band](#) | [Bluford Library](#)

Aggie Tech Support

[Overview](#)

[ResNet](#)

[Self Help](#)

[Forms](#)

[Downloads](#)

[Systems Status](#)

[ATS Home Page](#)

[DoIT Home Page](#)

[A&T Home Page](#)

## *ResNet*

### **Introduction**

ResNet is A&T's computing program for students living on campus in the residence halls. Each residence hall is equipped with network connections that enable students to have high-speed access to the campus network and the internet. ResNet support is provided via Aggie Tech Support in cooperation with Student Technology Services (STS) and the Network Services Group.

To join ResNet, each student must satisfy the following requirements:

- Own a ResNet compliant computer system
- Purchase a compatible network cable
- Sign and submit a ResNet contract
- Schedule an appointment to be connected

### **Scheduling**

Freshmen and transfer students may sign up for ResNet during the first two weeks of each term. After which, middle and upperclassmen may participate in the program. All ResNet requests are by appointment only.

Typical ResNet hours of operation are from 8:00 am to 5:00 pm, Monday thru Friday (except for university holidays and breaks).

### **Frequently Asked Questions**

#### **What does ResNet cost?**

The cost of ResNet service is incorporated into student technology fees.

---

### **What is a ResNet compliant computer system?**

For your computer system to be considered ResNet compliant, it must meet the following requirements:

- Your system must be network ready
- Your system must not contain any unlicensed software applications
- Your system must contain an up-to-date operating system
- Your system must contain up to date anti-virus software (provided free upon request)
- Your system must be configured to use the Dynamic Host Communication Protocol (DHCP)

### **What computer system do you recommend?**

The performance of any system improves with the quality of components; your needs will depend upon how you use your computer. For more specific guidance, we recommend you contact a local computer vendor.

### **Is technical support provided for ResNet?**

Aggie Tech Support in cooperation with Student Technology Services and the Network Services Group provides limited technical support for ResNet students. This includes network connectivity issues, application support and general troubleshooting. Please note that we will not attempt to resolve any computer hardware related issues. We recommend that all students that encounter hardware related issues contact the vendor of their computer system or a qualified computer technician. To receive technical support, contact Aggie Tech Support at 334-7195.

■