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Aggie Tech Support

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Welcome to the North Carolina Agricultural & Technical State University Aggie Tech Support home page. Aggie Tech Support (ATS) is part of the Division of Information Technology (DoIT).

ATS provides technical support to A&T faculty, staff and students.

Specifically, we can assist you with the following:

- Support for University Approved Applications (i.e. Microsoft Windows, Microsoft Office, etc.)
- Limited Hardware Support
- Student RESNet Support
- Access to Centralized Computing Facilities (i.e. E-Mail, Banner, etc.)
- Troubleshooting Assistance

Hours of Operation:

Monday -	08:00am -	Faculty/Staff/Student
Friday	05:00pm	Telephone and Walk-up Support

How to Contact Us:

We can be reached by phone at (336) 334-7195 or by e-mail at helpdesk@ncat.edu

When calling the ATS, please give us your name, extension and office number or room location. Check your screen for any error messages that may help us determine the cause of the problem. Also, indicate which system or software package you are encountering a problem with (e.g., Microsoft Word, Outlook, etc.).

You may also visit ATS in person in the lower level of the Bluford Library, Room 24.

Last, be sure to capture your ticket number and the name of the technician who assisted you.